

## Cancellation Policy

Your appointments and well-being are very important to us. We understand that sometimes, unexpected delays can occur, making schedule adjustments. If you need to cancel your appointment, we respectfully request at least a 48-hour notice.

### **Our Policy:**

- Any cancellation or reschedule made less than 24 hours will result in a cancellation fee. The amount of the fee will be equal to 10% of the reserved services or \$20, whichever is more. Any deposits made will be
- If you are more than 30 minutes late for your service, we may not be able to accommodate you. In this case, the same cancellation fee will apply. We will do our very best to reschedule your service for another time that is convenient to you.
- Cancellation fees will be charged to your card on file or applied to your next appointment.
- In the event of a true, unavoidable emergency, all or part of your cancellation fee may be waived.

*\*If you have any questions or concerns, please feel free to reach out to us.*

